

Thank you to our Major Donors

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Inzola Group

Knights of Columbus

Longo's Family Charitable Foundation

Meighen Foundation

Magellan Aerospace Corporation

Magna International

Metrus Development Inc.

RBC Royal Bank

Rice Family

The Rudolph P. Bratty Family Foundation

Saputo

Scotiabank

TD Bank

TD Bank Financial Group

Professional Membership

Catholic Charities

Family Services Ontario

Regional Diversity Roundtable of Peel

35th Annual Report to the Community (2015-2016)

Our Mission

To strengthen and enrich individual, family, and community life

Our Vision

An inclusive community of healthy individuals, strong relationships, and resilient families

Our Values

Inspired by Catholic Social Tradition, we value:

- ◇ *Compassion*
- ◇ *Inclusiveness*
- ◇ *Excellence*
- ◇ *Collaboration*
- ◇ *Social Justice*
- ◇ *Accountability*

Strategic Directions

Achieving the Full Potential of the Hon. William G. Davis Centre for Families

Ensuring the Long Term Financial Health of Catholic Family Services Peel-Dufferin



Align our Programs and Services to Meet the Evolving Needs of the People and communities Served.

Building Our Organizational Capacities to Serve.

President Barack Hussein Obama stated; "A change is brought about because ordinary people do extraordinary things." At Catholic Family Services of Peel-Dufferin (CFSPD), ordinary people do extraordinary things daily. Our volunteers, staff, and partners make incredible things happen every day.

Last year we unveiled our new Strategic Plan. One year later, we are happy to report on just a few of our accomplishments. This fall, the Honourable William G. Davis Centre for Families is celebrating its fifth anniversary. The Centre is fully leased and we have organizations requesting space. Our website redesign is in full swing and we are planning a September launch. A comprehensive program review is underway and the Board of Directors has revised and updated their policies.

In December, we presented the Davis Family Award to the Longo family for their lifetime commitment and dedication to the community. The Longo Family has been an active community member in Peel region for many generations and honouring them with this award is a recognition for all that they have done and contributed to Peel.

We are privileged to have the support of many organizations, such as Catholic Charities, the United Way of Peel Region, and the Federal and Provincial governments to name a few. We also have the commitment of private foundations, community organizations, and the many individual donors who help us do "extraordinary things."

Thank you to our Board of Directors for guiding us in many decisions. We are privileged to have a highly skilled and knowledgeable Board that reflects the diversity of our community. Their steady support and unwavering commitment to CFSPD helps us navigate the changing landscape in Peel.

Our exemplary, passionate, and dedicated staff who go above and beyond expectations. Our staff's commitment to their clients is truly admirable. We recognize all that they do and our clients appreciate all the help they receive from them. Our staff is the backbone of our organization.

A special acknowledgement of our administrative staff is also due. This is the team that performs the tasks that keep the organization functioning. They perform in the background to ensure all our services are being performed seamlessly. We are grateful for their dedication and commitment to CFSPD.

Lastly, a special thank you to our volunteers who enhance what we do every day. Our volunteers help us every day, they are an integral part of our organization and we appreciate everything they do for CFSPD.

In the words of our Prime Minister, the Right Honourable Justin Trudeau "better is always possible." We strive every day to do better and to serve our clients and our community with the utmost dedication, commitment, and passion.

We eagerly look forward to the year ahead as we move forward with implementing our strategic plan and fulfilling our mission "to strengthen and enrich individual, family and community life."

Sincerely,



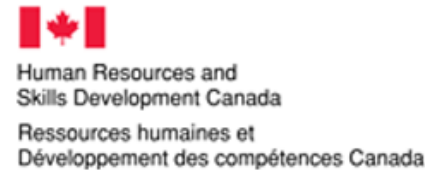
Ehsan Khandaker, CLU., RHU
Board President



Sharon Mayne Devine MSc, RSW, RMFT
Executive Director
Catholic Family Services Peel-Dufferin

Thank you to our Funders

Catholic Charities— ShareLife
Federal Department of Justice
Human Resources and Skills Development Canada
Local Poverty Reduction Fund
Ministry of the Attorney General
Ministry of Children and Youth Services
Ministry of Citizenship
Ministry of Community and Social Services
Ontario Trillium Foundation
Region of Peel
United Way of Peel Region



Board of Directors At March 31, 2016

Ehsan Khandaker (Board President)

Manny Silva (Vice President)

Neil Russell (Treasurer)

Cathy Dineen (Secretary)

Sharon Mayne Devine (Ex-Officio)

Andrew Opala

Barbara Tabuno

John Matos

Sameer Akhtar

Shanna McFarlane

Sue McAuley



Catholic Family Services Peel-Dufferin provides professional and affordable counselling services to all people who come to the agency seeking help, with a specialized focus on families impacted by domestic violence. CFSPD's staff and client base is as diverse as the Region it serves. With capacity in 12 languages, the agency reaches out to people of all cultures and faiths.

Programs include individual and family counselling, as well as support groups for women dealing with the impacts of abuse. Longer-term support is provided through the volunteer Sistering Program. CFSPD also operates one of the regional Partner Assault Response (PAR) programs designed to help individuals stop their abusive and controlling behavior.

The Good Food Brampton Community Kitchen grows access to food through working respectfully with our community in all its diversity to increase knowledge of food and nutrition, develop skills in food preparation and empower participation in building a sustainable food system.

CFSPD is the lead agency for a number of collaborative programs focused on helping individuals and families impacted by domestic violence.

The HEAL Network (Helping End Abuse for Life) is a partnership of 19 human-service organizations dedicated to supporting children and youth exposed to violence.

The Safer Families Program is a collaboration between Peel Children's Aid Society, Family Services of Peel and CFSPD to provide wrap around community-based services to families who have come to the attention of child protection services due to domestic violence.

PEAPN (Peel Elder Abuse Prevention Network) is a network of 40+ agencies, businesses and seniors working together to promote the optimal quality of life for older adults in Peel.

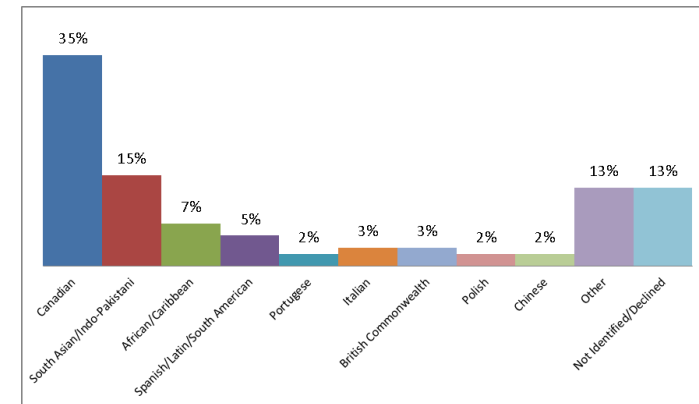
The Safe Centre of Peel (SCoP) provides a wide range of services in one location for adults, children and youth who are experiencing violence and abuse. Services include, but are not limited to needs assessment, risk assessment, safety planning, counselling, family law legal advice, family court support, transitional housing support, and settlement services. There are 10 onsite partner organizations and seven Offsite.

Serving the Communities of Peel Dufferin for 35 Years Total Number of Persons Served 37,575

	2015/2016	2014/2015
Counselling Programs	7,580	8,046
Information/Referral/Crisis	10,164	9,198
Community Awareness	19,831	19,416
Total	37,575	36,660

We Serve the Whole Community
57% of our clients are female and 43% are male

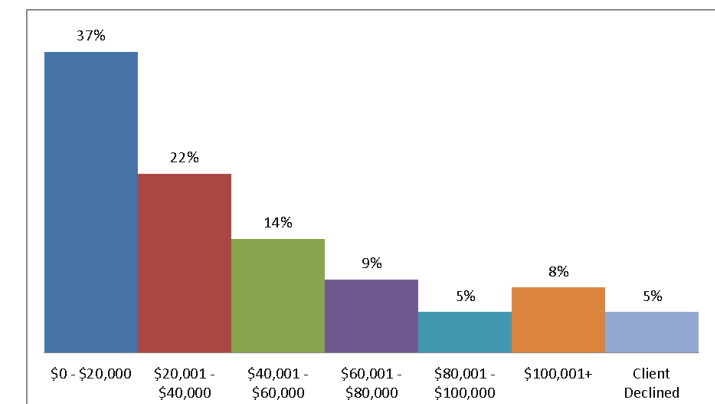
Demographics



Age of our Clients

< 17	7%
18 - 24	9%
25 - 34	22%
35 - 44	29%
45 - 54	21%
55 +	12%

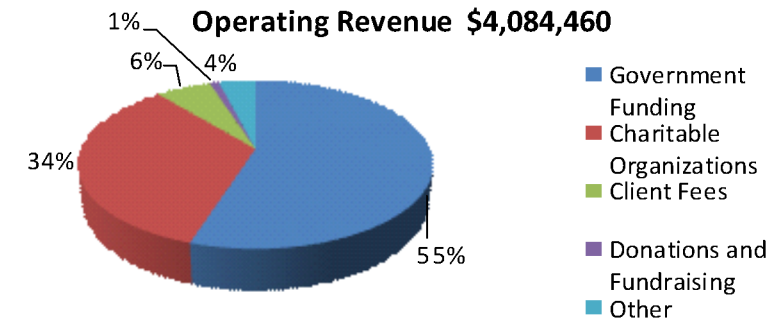
Income range of clients attending on-going counselling



Religious affiliation

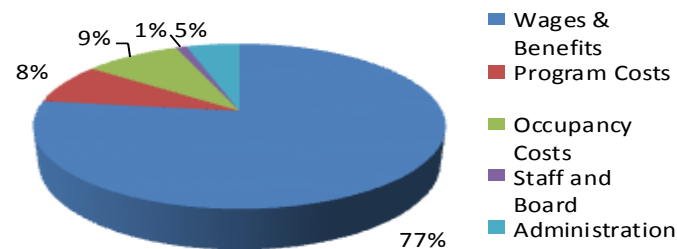
37% Catholic,
18% Protestant,
5% Hindi,
4% Muslim
6% Sikh,
20% Other,
10% No religion.

"Overall my personal experience was amazing. Our counsellor made me realise and open my eyes within myself what I am capable of. Definitely positive experience without it I am not sure what our future would be like for myself my partner or my son."

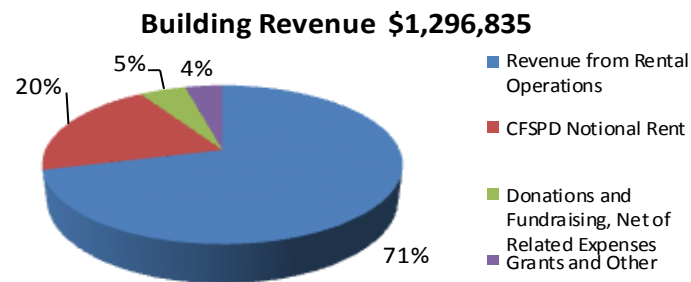


"This agency served me lot of information which I personally feel so valuable for my future life. I am really thankful to this agency for showing me right path to live successfully and happy life in future. Information which they provided me is so valuable which I never heard before in my life."

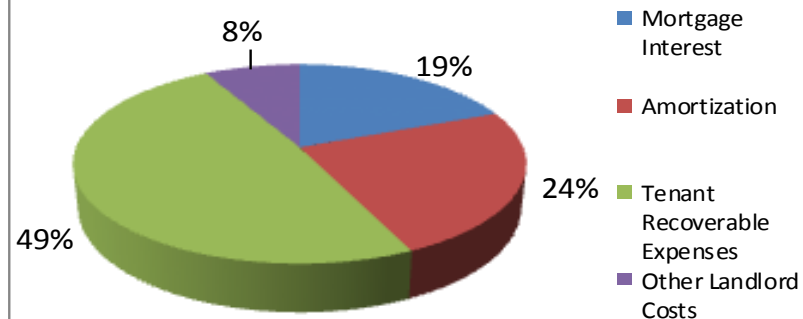
Operating Expenses \$4,057,854



"Our counsellor was very empathetic and continuous towards us and wanted us to love and respect each other. We are grateful to him."



Building Expenses \$1,134,986



*Unaudited

"It was the best thing walking in today, the counselling session was helpful. The second I came in I felt different, she got to the root of the problem. I can release some of the stress. Now I feel free and light headed."