

Values Statement

Catholic Family Services of Peel Dufferin (CFSPD) will offer its services to all members of our community who are in need of our services, regardless of their faith or creed. These services will always be consistent with Catholic values and traditions. Because CFSPD is a counselling and community development agency, it will be particularly inspired by the following social justice values:

Human Dignity

The foundation of all Catholic social teaching is the belief in the inherent dignity of the human person because every human life is sacred and created in the image of God. Honouring every person is a starting point for a moral vision for society.

Community and the Common Good

Every person is not only sacred but also social and their human dignity can only be realized and protected in the context of relationships. The obligation to “love our neighbour” has an individual dimension, but it also requires a broader social commitment. Everyone has a responsibility to contribute to the common good.

Rights and Responsibilities

Every person has a fundamental right to live and to maintain his or her dignity – starting with food, shelter and clothing, employment, health care, and education. Human dignity can be protected and a healthy community can be achieved only if human rights are protected and responsibilities are met. Corresponding to these rights are duties and responsibilities – to one another, to our families, and to the larger society.

Enhanced accessibility of services for people living in Poverty

A basic moral test of society is how it treats its most vulnerable members. The poor (those who lack the minimum necessities of nutrition, housing, education, and health care) have the most urgent moral claim on the conscience of the nation.

It is our intention to make our services available to all persons in need, regardless of their financial circumstances. We can achieve a healthy community only when its members give special attention to those with special needs, to those who are poor, and to those who are on the margins of society. This requires us to examine the effects of personal decisions, public policies, and economic relationships on the poor. Those who are marginalized and whose rights are denied have privileged claims if society is to provide justice for all. The goal of providing justice for all arises from the radical command to love one’s neighbour as one’s self; advocating to end poverty is a step to achieving this goal.

Our Mission

The Mission of Catholic Family Services Peel-Dufferin is to strengthen individual, family and community life in a manner which reflects the values and traditions consistent with Catholic social teaching and the doing of justice. These social justice principles embrace the inherent dignity of the human person, the sanctity of life, and the inclusion of all people, regardless of religion, race, ethnicity, economic status, sexual orientation, gender, age or physical ability.

Our mission is achieved by the offering of exceptional counselling services to individuals, couples, and families for issues dealing with emotional and relational well being. These issues include but are not limited to domestic violence, stress, couple and family problems, emotional trauma, loss and separation. We also serve through community outreach and family life education; and by continued advocacy efforts to improve access for everyone to social services in Peel and Dufferin.

Our Vision

Serving people in need throughout our community, Catholic Family Services Peel-Dufferin is a centre of excellence in counselling, community development, research and training. Our innovative programs are designed to assist everyone without exception. We are committed to meaningful collaboration and the building of partnerships with other agencies in order to better assist our clients.

Our Staff

All of our staff are competently trained and committed to providing excellent service. We reflect the diversity of the community we serve by collectively speaking 13 languages, representing 10 cultural groups and embracing 5 world faiths.

We’re Proud of Our History

1981 Agency is founded by Catholic Charities; office established in Brampton and begins providing counselling services.

1982 Counselling provided in Italian, Spanish and Portuguese.

1987 CFSPD becomes a member agency of The United Way of Peel; office opened in Mississauga; Wife Assault Program established.

1989 Wife Assault Program expanded to include support groups for children who witness abuse and groups for men who assault their partners

1991 Incest Survivors Group established; satellite office opened in Caledon.

1992 Safety First Group offered to women who are involved or have been involved in abusive relationships.

1993 The Sistering Program established. ‘Sisters’ (former agency clients) provide support for women beginning counselling work.

1994 Brief Therapy Program introduced to facilitate timely access to services.

1995 Board of Directors implement a multi-year strategic plan.

95/96 CFSPD experiences a 30% reduction in funding; agency responds in creative way to maintain quality of services.

96/97 Brief intervention Program (BIP) introduced to provide immediate access to services.

97/98 Counselling services expanded into Orangeville; Helping Mothers & Children Survive Abuse Together Program introduced.

99/00 Revenues exceed one million dollars; Quick Access Program introduced.

00/01 HEAL Network launched to provide services to mothers and children who have been exposed to woman abuse; salaries increased by an average of 4%; Practicum Training Program in Couple & Family Therapy introduced.

02/03 Re-accreditation by Catholic Charities achieved; PAR Program expanded into Orangeville; grant funding secured to expand the Sistering Program.

03/04 Revenues exceed two million dollars.

04/05 Counselling hours increased in Orangeville, Caledon and Brampton; developed integrated Trauma & Addictions group program with community partners.

05/06 Intensified relationship with Peel Children’s Aid Society and Family Services of Peel through 2 pilot projects of the Safer Families Program; completed first two phases of staff salary increases to meet current market comparators; received significant funding increase for Violence Against Women services; received core funding for Sistering Program.

06/07 Grant funding received for the Safer Families Program; Ethno-Cultural Enhancement Project implemented to better serve Polish and Portuguese families involved with Peel Children’s Aid; grant funding secured to hire Development Manager to help agency build capacity to fundraise; re-accreditation by Family Services Ontario achieved; grant funding received to implement walk-in counselling services in Brampton, Mississauga and Bolton.

07/08 Ministry of Community and Social Services contributes \$1,000,000 to our Capital Campaign. Increased fundraising dollars by 11%. Fourth Phase of Salary Enhancement Plan completed. Walk In Clinics were established in Brampton, Mississauga and Bolton. Caledon space was enlarged. Orangeville has three

CATHOLIC FAMILY SERVICES OF PEEL-DUFFERIN
(INCORPORATED UNDER THE LAWS OF ONTARIO)
SCHEDULE OF REVENUE AND EXPENSES
MINISTRY OF CHILDREN AND YOUTH SERVICES (MCYS) FUNDING
for the year ended March 31, 2013

Schedule E

	A771 Community Capacity Building	A771 Community Capacity Building	A771 Community Capacity Building	Total
	Catholic Family Services Peel-Dufferin	Family Services of Peel	Unaudited	Total
REVENUE	Audited			
MCYS funding	\$ 255,526	\$	\$ 121,745	\$ 377,271
Revenue from other sources	8,733		-	8,733
	264,259		121,745	386,004
EXPENSES				
Salaries and benefits	214,086		106,365	320,451
Other service costs	50,173		15,380	65,553
	264,259		121,745	386,004
NET REVENUE OVER EXPENSES	\$ -	\$ -	-	\$ -

MCYS funding was allocated as per an approved budget and service agreement between Catholic Family Services of Peel-Dufferin and Family Services of Peel.

We're Proud of Our History

different locations. Human Resources Professional added to staff. Mission Statement rewritten, Vision Statement was created and logo updated. By-Laws were reviewed and appropriate changes made.

- 08/09 Board is committed to having ownership of a building in Brampton and exploring the feasibility of a Family Justice/Child Advocacy model. Our Walk-in counselling clinics continue to provide a much needed service to the communities we serve. Two volunteers from the Sistering Program were given awards by the City of Brampton for their contributions to the community.
- 09/10 Safer Families Program obtains Evaluation Capacity Building Grant from the Provincial Centre of Excellence for Child and Youth Mental Health from Children's Hospital of Eastern Ontario (CHEO). November 2009—launch of Community Support Facilitator Program at Ontario Works Region of Peel. Catholic Family Services Peel-Dufferin Caseworkers are on site at Ontario Works Mississauga and Ontario Works Brampton providing screening, case management and support for Ontario Works clients struggling with mental health and/or addiction issues. Minister of Transport Canada and Infrastructure Canada, John Baird announced that the Federal government is willing to finance up to \$5 Million dollars, to create a multi service centre in Brampton by March 31, 2011.
- 10/11 Catholic Family Services Peel Dufferin acquired a building at 60 West Drive, Brampton for its head office. The Multi-Services Centre will provide the community with a variety of social services and legal services under one roof including the first Family Justice/Child Advocacy Centre in Peel . We served 28,275 people in which 7,745 client were in counselling programs – this is a 8% increase from previous year. Service output and outcome targets were either achieved or exceeded in almost every program. Region of Peel doubled their funding for walk in clinics.
- 11/12 Catholic Family Services Peel Dufferin celebrates its 30 Year Anniversary. The Honourable William G. Davis Centre for Families officially opens it doors to the community of Peel and Dufferin. First full time Family Justice Centre in the GTA, Safe Centre of Peel (SCoP) officially opens in October 2011 within the Honourable William G. Davis Centre for Families. Donors and Funders provide substantial support to the Centre. Walk in Clinics continue to be a tremendous success. The outcomes report strongly demonstrates clients' success having received counselling.
- 12/13 After 20 years of dedicated service Executive Director, Mark Creedon announces his retirement effective July 2013. It is our pleasure to introduce the new Executive Director for Catholic Family Services of Peel Dufferin, Sharon Mayne Devine. The Honourable William G. Davis Centre for Families is now fully leased and contains 17 organizations, a community kitchen and a training facility. The Partner Assault Response Program (PAR) has undergone major changes in Peel and has increased CFSPD's capacity to serve more clients.

CATHOLIC FAMILY SERVICES OF PEEL-DUFFERIN (INCORPORATED UNDER THE LAWS OF ONTARIO) SCHEDULE OF REVENUE AND EXPENSES MINISTRY OF COMMUNITY AND SOCIAL SERVICES (MCSS) FUNDING for the year ended March 31, 2013

Schedule D

Program Title:	Counselling Service	Performance Management Framework	Child Witness Program	Adult Social Services	Total Operating Fund Revenue	Partner Facility Renewal Capital	Grand Total
Ministry detail code:	8773	8777	8778	8783		8915	
REVENUES							
Ministry of Community & Social Services							
– Program Funding	\$ 455,645	\$ 2,100	\$ 472,551	\$ 17,216	\$ 947,512	\$ 80,000	\$ 1,027,512
Revenue from other sources	321,978	-	-	-	321,978	1,599	323,577
Less: Transfer to Other Agencies (unaudited)	-	-	(25,200)	-	(25,200)	-	(25,200)
	777,623	2,100	447,351	17,216	1,244,290	81,599	1,325,889
DIRECT EXPENSES							
Salaries/benefits	585,203	-	322,510	17,216	924,929	-	924,929
Other service costs	154,420	2,100	80,526	-	237,046	81,599	318,645
	739,623	2,100	403,036	17,216	1,161,975	81,599	1,243,574
ALLOCATED CENTRAL ADMINISTRATION EXPENSES	38,000	-	44,315	-	82,315	-	82,315
TOTAL EXPENSES	777,623	2,100	447,351	17,216	1,244,290	81,599	1,325,889
NET REVENUE OVER EXPENSES	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -

Message From the President of the Board and Executive Director

This has been a very productive year! Catholic Family Services Peel Dufferin (CFSPD) has met or surpassed most of its service output targets and has achieved excellent client outcomes; we are changing lives! The Honourable William G. Davis Centre for Families is now fully leased and contains 17 human service organizations ranging from family education and social services, legal services, mental health and addiction programs, settlement employment and housing services, youth programs, child welfare services, a community kitchen and clinical social work. The community kitchen is now built and stocked with industrial ovens, fridges and freezers. The community kitchen is a classroom for those who are experiencing poverty for whatever reason. This well lit facility allows its students to learn how to acquire, prepare and preserve quality, nutritional food at a reasonable cost.

CFSPD continues to serve the geographic communities of Dufferin and Peel, through its Brampton and Mississauga offices and its sub offices in Caledon and Dufferin. CFSPD serves the various cultural/linguistic communities of Peel and Dufferin by providing services in 13 languages in a culturally sensitive manner and through its social inclusion policies.

The Safe Centre of Peel (SCoP), contained within the Honourable William G. Davis Centre for Peel, is the first full time Family Justice Centre in the GTA. Its purpose is to help survivors of domestic violence and their families. It is composed of nine (9) on site and four (4) offsite partner organizations. It opened in January 2012 and since that time has had over 2,400 visitors related to domestic violence and over 2,100 visits for reasons other than domestic violence. The Advisory Committee for SCoP has developed interim policies and procedures that allow it to function as a collective. It is nearing the final signing of the Interim Partnership Agreement.

Through its actions, SCoP has demonstrated that working as a team to help survivors of domestic violence is more effective than the historical silo approach. The Federal Department of Justice was so impressed with what has been accomplished thus far that it has funded a multi year feasibility study to explore a hybrid of a Family Justice Centre and a Child Advocacy Centre.

The Partner Assault Response Program (PAR) has undergone major changes in Peel Region in order to better respond to the men and women in this program. The Ministry of the Attorney General has expanded CFSPD's capacity to serve more clients.

A largely new Board of Directors shepherded CFSPD through the accomplishments listed above. Mark Creedon, the ED for the past twenty years decided to retire in July of 2013 and the Board President Ehsan Khandaker and Marilyn Slater, Succession Planning Chair, led the Board in finding a successor to lead the agency for the next

	2013		2012 (Unaudited) (Note 22)
	Budget (unaudited)	Actual	Actual
GRANT-RELATED REVENUE			
Grant from the Ministry of the Attorney General	\$ 43,513	\$ 43,513	\$ 43,513
Mandatory client fees	10,000	13,676	9,109
	<u>53,513</u>	<u>57,189</u>	<u>52,622</u>
GRANT-RELATED EXPENSES			
Salaries and wages	24,237	24,637	21,857
Benefits	3,276	5,063	3,554
Contract staff	15,600	15,852	14,595
Building occupancy	6,000	6,020	6,601
Insurance	100	100	112
Purchase of service	500	500	500
Staff expenses	1,750	1,497	1,757
Program and office supplies	200	490	940
Program equipment and telephone	1,750	2,721	2,395
Association fees	100	309	311
	<u>53,513</u>	<u>57,189</u>	<u>52,622</u>
NET REVENUE OVER EXPENSES	<u>\$ -</u>	<u>\$ -</u>	<u>\$ -</u>

CATHOLIC FAMILY SERVICES OF PEEL-DUFFERIN
(INCORPORATED UNDER THE LAWS OF ONTARIO)
SCHEDULE OF REVENUE AND EXPENSES
MINISTRY OF THE ATTORNEY GENERAL GRANT
PARTNER ASSAULT RESPONSE PROGRAM – PEEL REGION
for the year ended March 31, 2013

Schedule B

	2013	2012 (Unaudited) (Note 22)
	Budget (unaudited)	Actual Actual
GRANT-RELATED REVENUE		
Grant from the Ministry of the Attorney General	\$ 246,573	\$ 246,573
Mandatory client fees	69,000	96,595
In year additional funding	29,009	29,009
Revenue deferred to next fiscal year	-	(5,862)
	344,582	366,315
GRANT-RELATED EXPENSES		
Salaries and wages	206,652	224,211
Benefits	28,910	34,153
Contract staff	50,420	42,205
Building occupancy	35,500	36,882
Insurance	350	350
Purchase of service	3,000	3,000
Staff expenses	2,000	3,387
Program and office supplies	2,750	3,779
Program equipment and telephone	14,500	16,240
Translation	-	120
Association fees	500	1,988
	344,582	366,315
NET REVENUE OVER EXPENSES	\$ -	\$ -

Message From the President of the Board and Executive Director

decade and beyond. They attracted eighty four (84) candidates, conducted two rounds of interviews and chose Sharon Mayne Devine to be the new ED of CFSPD. Sharon is both a registered social worker and a registered marriage and family therapist. She has a BSW from the University of Western Ontario and a Masters of Science in Marriage and Family Therapy from the University of Guelph. For the last 14 years, Sharon has been teaching at the University of Guelph in the Department of Family Relations and Applied Nutrition in both the graduate program in couple and family therapy and in their undergraduate programs in child youth & family and adult development. This has included coordinating the practicum for the BASc students. Sharon has compassion and vision; she is an innovative manager and a great leader. Sharon will be a tremendous addition to CFSPD.

The Board is the ultimate leader of CFSPD but there are many others who ensure its success; we need to take the time to acknowledge those who make CFSPD function effectively. The Corporate Service Directors provides the leadership and direction for the IT, HR and Financial Services of the agency and manages all matters related to the Honourable William G. Davis Centre for Families and our office space in Mississauga and satellite offices in Caledon and Dufferin. The Clinical Director gives the direction for all of the clinical and social services for CFSPD and is the supervisor for all the service managers. The managers, the senior counsellors and our counsellors provide excellent, cutting edge services to the population of Peel and Dufferin. Together, with the support of our administrative staff and volunteers, our clinical staff have created safe havens from the storms of life and have given men, women, children and youth the tools and the courage to make a change in their lives.

Our partners are essential to this process. The 17partner organizations that form the Honourable William G. Davis Centre for Families, the 16 partners involved in Helping End Abuse for Life and our two partners (Peel CAS and Family Services Peel) are essential to the services that have embraced the Peel community. CFSPD has long since learned that when people are in a crisis they often need more than one service and we have many partnerships with competent, flexible and complementary organizations.

We also acknowledge with gratitude our funders. Despite tough economic times, Catholic Charities/Share Life, the Ontario Trillium Foundation, the Ministry of Community and Social Services, the Ministry of the Attorney General, the Ministry of Children and Youth Services, Jumpstart (Canadian Tire) , the Region of Peel and the United Way of Peel Region and the Federal Government (Department of Justice) and the Archdiocese of Toronto have been immensely helpful and loyal to us in supporting our dream of offering great services to individuals, couples and families. As well generous support has come from Amgen Canada Inc., Scotia Bank, Royal Bank of Canada and the Canadian Women's foundation.

Message From the President of the Board and Executive Director

CFSPD also is the lead agency for the Peel Elder Abuse Prevention network (PEAPN). PEAPN has become the go-to information resource in the community for issues related to Elder Abuse. The membership has expanded to over 50 agencies representing a vibrant mix of non profits and for profits focusing together on addressing this growing community concern.

In this past two years, with the help of Partners in Transformation, CFSPD has made many new friends who have supported us in our vision to provide the very best social services to the residents of Peel Dufferin. First and foremost, we acknowledge the patronage and support of The Honourable William G. Davis who lent his name and stature to support our work. He has advocated to three levels of government on behalf of our clients and has charmed our staff and the funders in the process. As well, we acknowledge the following leaders in our community who provided us with great financial support when we most needed it: The Honourable Mike Harris, Inzola Group, Rudolph B. Bratty Family Foundation, Magna – A Fair Enterprise Corporation, BMO Financial Group, Magellan Aerospace, Springdale Developments, TD Canada Trust, Lois Rice and Family, Brookfield Partners Foundation, Home Trust, Longos Charitable Foundation, N. Murray Edwards, Jackman Foundation, Erin Mills Development Corporation, Bill and Lorrienne Kelly, CIBC, John J. Meehan, Archdiocese of Toronto, Catholic Charities, Canadian Tire Jumpstart, Amgen Canada Inc. David and Andrea Broadley, Robert and Brenda Brooks, Jim Leising - In Loving Memory of Laura Masella 1957 – 2009, Metrus Development Inc. John Cutrozzolla, Coco Paving, Home Depot Foundation, Alterna Savings, Judy and John Van Duzer, Wishart – Creating the Greater Good, Sharon Meredith, and the Knights of Columbus.

As always there are financial, service and partnership challenges facing CFSPD but we are confident that the Board, Management and Staff of CFSPD will be capable of meeting these challenges and will continue to thrive into the future.

Sincerely,



Mark Creedon, MSW., RSW
Executive Director



Ehsan Khandaker, CLU., RHU
Board President

CATHOLIC FAMILY SERVICES OF PEEL-DUFFERIN
(INCORPORATED UNDER THE LAWS OF ONTARIO)
STATEMENT OF BUILDING FUND RENTAL OPERATIONS
for the year ended March 31, 2013

Schedule A

	2013	2012 (Unaudited) (Note 22)
REVENUE		
Rent	\$ 479,216	\$ 108,493
Interest income	304	42
	<u>479,520</u>	<u>108,535</u>
Deferred revenue recognized in the year – Note 9	128,808	46,756
	<u>608,328</u>	<u>155,291</u>
EXPENSES		
Recoverable expenses:		
Cleaning and maintenance	229,981	53,053
Insurance	8,922	3,247
Management fees and administrative expenses	40,699	12,938
Property taxes	98,698	47,806
Utilities	107,618	44,729
	<u>485,918</u>	<u>161,773</u>
Non-recoverable expenses:		
Mortgage interest	240,625	102,913
Amortization of capital assets	208,563	78,087
Amortization of tenant units improvements	3,645	-
Professional fees	713	-
Free rent amortization	2,506	656
Real estate commissions	65,067	41,868
Non-recoverable repairs and maintenance	9,824	-
Miscellaneous	1,134	100
	<u>532,077</u>	<u>223,624</u>
Total expenses	<u>1,017,995</u>	<u>385,397</u>
EXCESS OF EXPENSES OVER REVENUE FROM RENTAL OPERATIONS FOR THE YEAR	<u>\$ (409,667)</u>	<u>\$ (230,106)</u>

NOTE 19: FINANCIAL INSTRUMENTS

The fair value of cash, short-term investments, funding receivable, other receivables, accounts payable and accrued liabilities and accrued vacation and overtime, is approximately equal to their carrying value due to their short-term maturity dates.

The face value and fair value of the interest-free loans from Catholic Charities, RCEC and Region of Peel are described in Notes 11 and 12.

NOTE 20: PROGRAM SCHEDULES

Schedules B to E were prepared by management at the request of the funders. The schedules detail the actual amounts of certain revenue and expense items for the programs as specified by the funders in pre-approved budgets.

Schedules B and C for the Partner Assault Response Program are intended for the sole use of the funder, the Ministry of the Attorney General, as they do not include all revenues received and expenses incurred for the program, being limited to those prescribed by the funder.

NOTE 21: TRANSFER FROM OPERATING FUND TO BUILDING FUND

The Board has authorized a transfer of \$235,000 from the Operating Fund to the Building Fund at March 31, 2013. The transfer represents an amount equivalent to the notional rent that would be paid for the space occupied by the Agency in the building at 60 West Drive.

The amount owing to the Operating Fund from the Building Fund has no fixed terms of repayment and is without interest.

NOTE 22: COMPARATIVE FIGURES

The comparative figures for the year ended March 31, 2012 and the figures at the transition date to ASNFPPO as at April 1, 2011 were audited under the previous accounting framework for not-for-profit organizations. No additional audit procedures have been performed to report on their fairness under the new ASNFPPO accounting standards and for this reason, the comparative figures are shown as unaudited.



Board of Directors
At March 31, 2013

Executive

Ehsan Khandaker (Board President)
Jim Schembri (Vice President)
Barbara Schembri (Treasurer)
John Burgener (Secretary)

Ex-Officio

Mark Creedon

General Membership

Dina Sergi
Laurie Ridler
Manny Silva
Marilyn Slater
Neil Russell
Samuel Veerasingham

CATHOLIC FAMILY SERVICES OF PEEL-DUFFERIN
(INCORPORATED UNDER THE LAWS OF ONTARIO)
NOTES TO THE FINANCIAL STATEMENTS
March 31, 2013

NOTE 16: TRANSFERS TO OTHER AGENCIES
Catholic Family Services of Peel-Dufferin is the coordinating agency for the Child Witness Program (HEAL network) and the Safer Families program.
Out of the total funding received during the year from MCSS and MCYS for these programs, the agency was authorized to transfer the following amounts to other agencies:

Table with 3 columns: Description, 2013, 2012. Rows include Re: Child Witness Program, Re: Safer Families Program, and totals.

NOTE 17: COMMITMENTS
The Agency is obligated under contractual agreements, as follows:
Table with 3 columns: Description, Beginning, Expiring. Rows include Mississauga office lease, Office equipment maintenance, Server hosting and maintenance, Rental property management.

Total annual minimum payments for all contractual obligations in the aggregate and for the next five fiscal years are the following, plus applicable taxes:

Table with 2 columns: Fiscal year, Amount. Rows include 2014, 2015, 2016, 2017, 2018, and a total.

NOTE 18: PENSION FUND
The Agency participates in "The Pension Plan for Employees of the Catholic Charities of the Archdiocese of Toronto and Participating Member Agencies" (the "plan"), which is a defined benefit pension plan available to all eligible employees of the participating member agencies.
The plan provides pensions based on length of service and average earnings. The most recent published actuarial valuation of the plan at June 30, 2011 showed the following:
- the plan is not fully funded on a going-concern basis;
- according to the solvency test required under the Ontario Pension Benefits Act, the plan is not solvent as the solvency liabilities exceed the value of the solvency assets by \$4,032,500.
On an adjusted solvency basis, a new solvency deficiency of \$120,900 has been revealed.
The Agency's share of pension plan contributions on behalf of its employees for 2013 amounted to \$2,498 for special payments (\$10,679 in 2012), in addition to the \$86,328 of regular contributions (\$90,378 in 2012). Employees' contributions to the plan in 2013 amounted to \$57,225 (\$61,543 in 2012).

NOTE 13: FEDERAL INFRASTRUCTURE AND STIMULUS FUND

During 2011, the Agency signed an agreement with Her Majesty in Right of Canada to obtain funding under the federal government's Infrastructure and Stimulus Fund. Under this agreement, the federal government provided funding of 50% of all eligible costs incurred for the building's improvements up to a maximum total funding of \$2.2 million dollars. In the event that the property is sold or otherwise disposed of within ten years of the completion of the project, the Agency may be required to reimburse the whole or part of the funds received.

NOTE 14: OTHER FUNDING SOURCES

Funding from other sources received in the year is as follows:

	2013		2012
Amgen Canada Inc.	25,000	\$	46,000
Canadian Women's Foundation	-		25,000
Department of Justice Canada	64,311		-
Family Services of Peel	7,000		-
Human Resources Development Canada and Job Connect (Summer Student Placement Program)	8,285		6,057
Ministry of Health Promotion	45,120		28,505
Mississauga Community Foundation	-		7,750
William Osler Health System Foundation	8,600		-
	<u>158,316</u>	\$	<u>113,312</u>
Add: Deferred revenue recognized from a prior year	34,157		32,491
Less: Revenues deferred to a subsequent year	<u>(44,491)</u>		<u>(77,343)</u>
Other funding recognized as revenue in the year	<u>147,982</u>		<u>68,460</u>

NOTE 15: DONATIONS AND FUNDRAISING

Proceeds from fundraising activities and donations are shown net of related expenses. Gross revenues and expenses from fundraising and donations and related expenses are as follows:

	2013		2012
Unrestricted donations			
Contributions	58,235		65,468
Less: Fundraising expenses	<u>(618)</u>		<u>(1,705)</u>
	<u>57,617</u>		<u>63,763</u>
Restricted donations			
Contributions	90,133		-
Less: Fundraising expenses	<u>(20,787)</u>		<u>-</u>
	<u>69,346</u>		<u>-</u>
Less: Restricted donations deferred to a subsequent year	<u>(58,042)</u>		<u>-</u>
	<u>11,304</u>		<u>-</u>
Special event			
Revenues	64,930		76,749
Less: Expenses	<u>(26,812)</u>		<u>(36,847)</u>
	<u>38,118</u>		<u>39,902</u>
Donations and fundraising for the year	<u>\$ 107,039</u>	\$	<u>103,665</u>

Funders

Core Funding

Catholic Charities
(through ShareLife allocations)

Ministry of Community & Social Services

United Way of Peel Region

Grant Funding

Amgen Canada Inc.
Canadian Tire Jumpstart
Canadian Women's Foundation
Ministry of the Attorney General
Ministry of Citizenship
Ministry of Children & Youth Services
Ministry of Health Promotion
Ontario Trillium Foundation
Region of Peel
Scotia Bank

Professional Membership

Catholic Charities

Family Services Ontario

Commitment to Community

CAS/VAW Collaborative Agreement Committee; oversees the training of both VAW and CAS staff, and the implementation and evaluation of the Collaborative Agreement. This Agreement describes the collaborative actions that VAW agencies and the CAS staff will take in the best interests of families impacted by woman abuse.

- *CFSPD is a participating member*

CCS / CFSPD Collaboration. CCS and CFSPD continued our long term successful partnership by jointly facilitating and wellness groups, delivering trauma education ad counselling groups in various languages as well as orientation sessions for staff of both agencies. Also in 2012, CFSPD also began delivering counselling at CCS Brampton office in the major South Asian Languages counsellor (Urdu, Hindi and Punjabi).

Central West LIHN Concurrent Disorder Network; The Central West Concurrent Disorders Network is a network of 25 organizations made up of hospitals, community mental health agencies, addiction agencies and other health and social services providers in the Central West Local Health Integration Network (LHIN). The network works together to ensure that an easy-to-access, coordinated, consistently delivered, efficient and effective system of services and supports exist to assist people with both mental health and substance use needs or problems, no matter where they live in the Central West LHIN.

- *CFSPD is a participating member*

The Ontario Collaborative Response to Family Violence (OCRFBV); consists of members from organizations providing co-located, collaborative wrap around support to victims of family violence. The group is committed to building best practices, the collection of cross province outcomes and advocating for funding to support the sustainability co-located, integrated service models.

CYAC of Ontario Network; The Child & Youth Advocacy Centres of Ontario Network is made up of existing Child Advocacy Centres (CACs) and Child and Youth Advocacy Centres (CYACs), emerging CACs or CYACs, or other organizations currently carrying out multi-disciplinary child abuse investigations in Ontario. The network strives to build best practices within the Canadian context while also advocating for sustainable funding for this evidence based service delivery model.

Domestic Violence Court Advisory Committee; provides consultation and advice on the establishment and implementation of processes to facilitate the effective operation of the Domestic Violence Court.

- *CFSPD is a participating member*

Domestic Assault Response Team (Dufferin County); led by representatives of the Crown Attorney’s Office and the Victim Witness Assistance Program in Dufferin County, with a broad representation of service providers. This inter-agency committee aims to develop and maintain a collaborative community response to domestic assault.

- *CFSPD is a participating member*

CATHOLIC FAMILY SERVICES OF PEEL-DUFFERIN (INCORPORATED UNDER THE LAWS OF ONTARIO) NOTES TO THE FINANCIAL STATEMENTS March 31, 2013

NOTE 10: FIRST MORTGAGE BANK LOAN (continued)

Principal payments

The principal payments required over the next five fiscal years are as follows:

2014	\$ 76,835
2015	81,530
2016	86,512
2017	91,799
2018	97,408

NOTE 11: CREDIT FACILITY FROM THE REGION OF PEEL

On March 24, 2011, the Region of Peel approved a line of credit for up to \$500,000 to help fund the renovations of the building, its furnishings, and maintenance costs during the construction period and partial vacancy.

The line of credit bears no interest if the remaining balance of \$350,000 is repaid by December 31, 2013. If the Agency fails to pay by the due date, the principal becomes due and payable together with interest at the rate of 2.5% per annum on the amount remaining unpaid.

During 2012, the Agency received draws totalling \$500,000 against the line of credit. A contribution from the Region of Peel totalling \$73,967 was recognized as revenue in 2012 to account for the fair value of the interest-free loan. This contribution was measured based on a discounted value at a 6.02% rate, the rate obtained on the first mortgage bank loan. As at March 31, 2013, the loan has a face value of \$350,000 and a fair value of \$332,326.

NOTE 12: OTHER LOANS

During 2011, interest-free loans were advanced by the following organizations for the purpose of assisting in the financing of the acquisition and renovations of the building. These loans are carried at fair value, which has been measured based on a discounted value at a 6.02% rate, the rate obtained on the first mortgage bank loan. The face value and fair value of the loans are as follows:

	Face Value	Fair Value at March 31, 2013
Catholic Charities of the Archdiocese of Toronto (Catholic Charities)	\$ 50,000	\$ 43,718
Roman Catholic Episcopal Corporation of the Diocese of Toronto (RCEC)	\$ 50,000	\$ 47,252
		<u>\$ 90,970</u>

Loan from Catholic Charities

The loan bears no interest and is due and payable on demand of the lender. Unless and until the lender makes a demand, the Agency must repay the loan in four equal instalments of \$12,500 each on or before March 31, 2014, 2015, 2016 and 2017.

Loan from RCEC

The loan bears no interest and has a repayment date of February 28, 2014. The loan is subordinated to the bank financing but ranks equally with the \$50,000 financing provided by Catholic Charities. The Agency has committed to not issuing any additional debt ranking prior to the loan, while the loan is outstanding.

NOTE 9: OTHER DEFERRED REVENUE

The change in other deferred revenue during the year and the balances at March 31 are as follows:

Operating Fund

	Re: Completion of projects	Re: Grants for capital assets	Re: Restricted donations	Total
Balance, March 31, 2012	\$ 268,061	\$ 22,011	\$ 7,796	\$ 297,868
Less: Amount recognized as revenue in the year	(209,812)	(5,852)	-	(215,664)
Add: Amount received related to a subsequent year	189,689	-	58,042	247,731
Change in deferred revenue during the year	(20,123)	(5,852)	58,042	32,067
Balance, March 31, 2013	\$ 247,938	\$ 16,159	\$ 65,838	\$ 329,935

Building Fund

Balance, March 31, 2012	\$ 2,994,747
Contributions received during 2013 for the community kitchen under construction and the building entranceways:	366,809
	3,361,556
Amortization of deferred revenue during 2013	
Building capital campaign	(5,495)
Rental operations	(128,808)
Balance, March 31, 2013	\$ 3,227,253

NOTE 10: FIRST MORTGAGE BANK LOAN

Loan amount

The bank loan was secured to purchase the building and provide financing for the costs of its improvements. It was advanced on the day of closing of the purchase, February 23, 2011.

Term, amortization and payments

Up to May 1, 2012, the loan required payment of interest only. The term of the loan is 15 years with an amortization period of 25 years and requires equal monthly instalments of principal and interest of \$26,121 beginning June 1, 2012. There is no right of prepayment of the loan in whole or in part.

Interest rate

The interest rate during the term of the loan for the amount advanced to date is 6.02%, calculated semi-annually.

Security

- (a) a first in priority mortgage and charge in the property;
- (b) a first in priority general assignment of rents and/or leases of the property;
- (c) a first in priority general security agreement over all the Agency's present and after-acquired personal property located on, related to, arising from or used or acquired in connection with the property.

Commitment to Community

Helping End Abuse for Life Network (HEAL Network); is a unique collaboration of 18 social service agencies who have come together to deliver programs and services for children who have been exposed to woman abuse. This network of social service agencies reflects the diversity of the Peel Region.öCFSPD is the lead agency for the HEAL Network

Meadowvale Community Partnership; Partnership of services and community to coordinate youth services for the Meadowvale area.

ö Participating Member

MIAG – Women and Children Health and Well Being Hub – Advisory Committee à to give support for HUB program by advising on marketing techniques, finding ways for girls and mothers to connect through wellness activities and by delivering workshops (one per season) on wellness issues

Integrated counselling Services at MIAG: Working with Tangerine and Interim Place, CFSPD provides counselling and related services to women and their families at MIAG’s offices. CFSPD provides counseling in Spanish. We also a participating agency on the Planning Committee.

Peel Committee on Sexual Assault (PCSA); coordinates the work of over 20 agencies in Peel to address the issue of sexual assault.

- Co-Chair of the Advisory Committee
- Partner in Emergency Services Protocol for Victims of Sexual Assault

• **Peel Committee Against Woman Abuse (PCAWA);** identifies gaps in services for survivors of woman abuse and their children and coordinates the efforts of over 40 agencies in Peel to provide an effective and efficient response.

- Partner in PCAWA Protocol that ensures that survivors of woman abuse are given an appointment within 2 working days

Peel Elder Abuse Prevention Network; With 48 member agencies PEAPN has social service, health and seniors stakeholder groups represented and has produced education and awareness programs for both service providers and seniors in the community.

öCFSPD chairs the network

öCFSPD is lead agency for a grant from Ontario Trillium Foundation to provide coordination to PEAPN and develop a plan for service development

PWHN – Peel Women’s Health Network à is a collaborative committee that examines the issues surrounded with women’s health with the main focus of organizing annual Women Health conference.

- To raise awareness and education
- To establish a network

Commitment to Community

Safe Centre of Peel (SCoP); Safe and welcoming space where nine (9) co-located agencies provide collaborative assistance and compassionate care to families impacted by abuse and violence. öCFSPD is lead agency with support from Ontario Trillium Foundation. Canadian Women’s Foundation, Amgen Canada Inc, Region of Peel, Scotia Bank.

Safe Centre of Peel Advisory Committee; Safe Centre of Peel Advisory Committee; This 14 agency committee oversees and supports the work at the Safe Centre of Peel (SCoP). A committee task group will explore the feasibility of creating a Child Advocacy Centre (CAC) in Peel and the possibility of creating a SCoP/CAC combined model.

Safer Families Program; provides clinical services to families referred to the Children’s Aid Society as a result of children’s exposure to domestic violence.
öLead agency for this collaboration with Family Services of Peel and the Peel Children’s Aid Society

The Peel Youth Violence Prevention Network; works at developing collective responsibility for putting an end to youth violence and building a community where our youth can prosper.
öParticipates in the Services and Support for Youth Committee

Neighbours Friends and Family: Train the Trainers Project. Developing and implementing a 10 session training program to members of the Arabic Community. These trainees then present their own workshops on woman abuse to other members of the Arabic Community.
öParticipating partner agency on Planning Committee

The William G. Davis Centre for Families: A multi-services building where clients can access many agencies under one roof. Families no longer will be required to travel across the region to access services they need. As well as housing the Safe Centre of Peel the Centre also houses the following agencies:

CATHOLIC FAMILY SERVICES OF PEEL DUFFERIN
CANADIAN MENTAL HEALTH ASSOCIATION (ACTT TEAM)
DEVELOPMENT SERVICES
ONTARIO
ECLYPSE YOUTH CENTRE
EXCEL GRAPHICS AND PRINTING
FAMILY EDUCATION CENTRE
HORIZON CONSULTING
PEEL ADDICTION ASSESSMENT AND
REFERRAL CENTRE
PEEL CHILDREN'S AID SOCIETY
SAFE CENTRE OF PEEL (SCoP)
ST. ELIZABETH HEALTHCARE
SUPPORTIVE HOUSING IN PEEL (SSCS)
THE TRAINING CENTRE FOR EXCELLENCE



CATHOLIC FAMILY SERVICES OF PEEL-DUFFERIN (INCORPORATED UNDER THE LAWS OF ONTARIO) NOTES TO THE FINANCIAL STATEMENTS March 31, 2013

NOTE 5: PROVINCE OF ONTARIO’S INTEREST IN THE LAND AND BUILDING (Continued)

Ontario can, at its sole discretion and at any time, direct the Agency to transfer the premises to a party designated by Ontario or to sell the premises. In the event that the service contract with the Agency is terminated or the Agency ceases to provide the program, or for any reasons the premises become unsuitable for the program, or the Agency wishes to sell the premises, the Agency will, at the option of Ontario, use the premises for whatever purposes Ontario determines, transfer the premises to a party designated by Ontario, or cause the premises to be sold and all offers to purchase that are presented to the Agency will require the prior approval of Ontario before acceptance by the Agency.

In the event of a sale of the property, the Agency must ensure that the net proceeds from the sale are distributed to the Agency and to Ontario in accordance with the proportionate share of the parties. A final agreement signed November 7, 2011 established that Ontario's proportionate share in the property is 15.08%.

NOTE 6: TENANT INCENTIVES, NET OF ACCUMULATED AMORTIZATION

Tenant incentives consist of free rent given to tenants as an incentive to sign a rental lease. It is shown net of amortization, taken over the term of the leases, as follows:

Free rent	\$ 31,714
Accumulated amortization	<u>3,163</u>
	<u>\$ 28,552</u>

NOTE 7: LEASING COST LIABILITY

In 2012, \$97,175 of the building improvements were paid by a tenant. The tenant is being repaid by a decrease in its monthly rent charge over the term of a five-year lease ending February 2017. The balance in this account represents the amount of free rent still owing to the tenant as at March 31, 2013.

NOTE 8: DEFERRED REVENUE – SPECIAL EVENTS

This amount at March 31, 2013 consists of revenue received in advance for a fundraising gala held in May 2013.

NOTE 4: CAPITAL ASSETS

Capital assets net of accumulated amortization, as disclosed on the Statement of Financial Position, represent the cost of capital assets not yet expensed against operations at March 31. This balance is not intended to reflect the fair market value of the capital assets.

Capital assets at March 31 consist of:

	Estimated Useful life	Cost	Accumulated Amortization	2013 Net	2012 Net
Operating Fund					
Computer systems	3 to 5 years	\$ 78,979	\$ 58,550	\$ 20,429	\$ 28,172
Telephone system	10 years	78,719	11,152	67,567	75,439
Office furniture	5 years	14,937	11,245	3,692	1,632
Leasehold improvements - Mississauga	Term of lease	2,516	1,948	568	1,055
		<u>\$ 175,151</u>	<u>\$ 82,895</u>	<u>\$ 92,256</u>	<u>\$ 106,298</u>
Building Fund					
Land		\$ 2,500,000	\$ -	\$ 2,500,000	\$ 2,500,000
Building	25 years	4,298,733	238,600	4,060,133	4,121,680
Solar panel system	20 years	401,489	20,074	381,415	399,488
Parking lot and entranceways	10 years	222,367	27,976	194,391	189,249
		<u>7,422,589</u>	<u>286,650</u>	<u>7,135,939</u>	<u>7,210,417</u>
Community kitchen under construction		263,644	-	263,644	-
		<u>\$ 7,686,233</u>	<u>\$ 286,650</u>	<u>\$ 7,399,583</u>	<u>7,210,417</u>
Tenant units improvements	over term of lease	\$ 62,479	\$ 3,645	\$ 58,834	\$ -

NOTE 5: PROVINCE OF ONTARIO'S INTEREST IN THE LAND AND BUILDING

A one million dollar grant from the Ministry of Community and Social Services of the province of Ontario was obtained in a prior year to assist in the purchase of the land and building. The agreement between Her Majesty the Queen in right of Ontario ("Ontario") and Catholic Family Services ("the Agency") which was signed on May 8, 2009 to obtain the grant includes certain restrictive conditions in regards to the Agency's ownership of the building.

The Agency cannot alter, demolish, transfer, donate or sell the property without Ontario's prior written approval. It cannot borrow against the property, or use it as collateral, without the prior written consent of Ontario.

Who We Served—The Big Picture

Total Number of Persons Served—29,384

	2012/2013	2011/2012	2010/2011
Counselling Programs	7,758	7,418	7,745
Information/Referral/Crisis	5,926	7,063	7,496
Community Awareness	15,700	11,566	13,034
Total	29,384	26,047	28,275

We reach out to the poor and the marginalized

53% Earned a family income of \$30,000 or less
64% Earned a family income of \$40,000 or less

Peel average family income is \$87,765
(Source: Peel Data Centre 2006)

We reach out to the immigrant population of Peel

55% Claimed an ethnicity other than Canadian

We provide services to women, men, girls and boys

58% Female gender ♦ 42% Male gender

We provide services to people of all ages

Under 17 years of age—11% ♦ 18 to 24—7% ♦ 25 to 34—24%
35 to 44—28% ♦ 45 to 54—21% ♦ 55 years and over—9%

We provide services to people of all faiths and creeds

47% Catholic ♦ 20% Protestant ♦ 5% Hindu ♦ 5% Muslim
7% Sikh ♦ 6% Other ♦ 10% No religion

By Program—Persons Served

INDIVIDUAL, COUPLE & FAMILY COUNSELLING PROGRAM

*Counselling Programs—2,614 Persons Served
Program Cost—\$826,400*

62% Women/Girls ♦ 38% Men/Boys

45% Earned a family income of less than \$30,000
56% Earned a family income of less than \$40,000

Under 17 years of age—6% ♦ 18 to 24 yrs—8%
25 to 34 yrs—21% ♦ 35 to 44 yrs—28%
45 to 54 yrs—25% ♦ 55 years and over—12%

PARTNER ABUSE COUNSELLING PROGRAM
*Counselling Programs—1,280 Persons Served
Program Cost— \$530,500*

98% Women/Girls ♦ 2% Men/Boys

72% Earned a family income of less than \$30,000
81% Earned a family income of less than \$40,000

Under 17 years of age—5% ♦ 18 to 24 yrs—7%
25 to 34 yrs—24% ♦ 35 to 44 yrs—33%
45 to 54 yrs—21% ♦ 55 years and over—10%

NOTE 1: SIGNIFICANT ACCOUNTING POLICIES (Continued)

FINANCIAL INSTRUMENTS

The Agency initially measures its financial assets and financial liabilities at fair value. It subsequently measures all its financial assets and financial liabilities at amortized cost.

Financial assets measured at amortized cost include cash, short-term investments and funding receivable and other amounts receivable.

Financial liabilities measured at amortized cost include accounts payable and accrued liabilities, mortgage loan, Region of Peel line of credit and other loans.

Interest-free loans are shown at a discounted value to record the value of the contribution received, calculated using market interest rates which would have been paid on similar loans.

NOTE 2: ADOPTION OF CANADIAN ACCOUNTING STANDARDS FOR NOT-FOR- PROFIT ORGANIZATIONS

Effective April 1, 2012, the Agency adopted the requirements of the Canadian Institute of Chartered Accountants (CICA) Handbook – Accounting, electing to adopt the new accounting framework: Canadian accounting standards for not-for-profit organizations (ASNFPPO). These are the Agency's first financial statements prepared in accordance with ASNFPPO. The accounting policies set out in the significant accounting policies note have been applied retrospectively in preparing the financial statements for the year ended March 31, 2013, the comparative information for the year ended March 31, 2012 and in the preparation of the opening ASNFPPO balance sheet at April 1, 2011 (the Agency's date of transition).

The Agency issued financial statements for the year ended March 31, 2012 using generally accepted accounting principles prescribed by CICA Handbook – Accounting XFI. The adoption of ASNFPPO had no impact on the previously reported assets, liabilities and net assets of the corporation, and accordingly, no adjustments have been recorded in the comparative statement of financial position, statements of operations, statement of net assets and the cash flow statement.

NOTE 3: INVESTMENTS

Investments at March 31 consist of the following:

	2013	2012
Short-term investments – at cost, which equals market		
Operating Fund		
Canadian money-market fund with a monthly dividend reinvestment rate averaging between 1% and 2%	\$ 272,143	\$ 169,385

NOTE 1: SIGNIFICANT ACCOUNTING POLICIES (Continued)

REVENUE RECOGNITION (continued)

A contribution equal to the estimated benefit from an interest-free loan is recorded in the year the loan is granted. The benefit is calculated using the market rate of interest for similar loans.

CAPITAL ASSETS

The cost of furniture, office equipment and any other significant capital items are shown on the Statement of Financial Position at their amortized value if their cost of acquisition exceeds \$1,500.

The cost of the building includes interest charges, utilities, various transfer taxes, bank financing fees and professional fees directly related to its acquisition and improvement from the date of purchase to the date of its substantial completion of November 1, 2011.

Amortization of the capital assets is on a straight-line basis over their estimated useful lives at rates described in Note 4.

The cost of tenant units improvements are recorded as capital assets and amortized over the term of the leases to which they relate.

DONATED ASSETS

When capital assets are purchased at a value substantially below fair value or when they are donated to the agency, they are recorded on the Statement of Financial Position at their fair value. The difference between fair value and the purchase price is recognized in revenues in the year as a donation.

ALLOCATION OF EXPENSES

The preparation of Schedules B and C for the Partner Assault Response Program and Schedule D for programs funded by the Ministry of Community and Social Services (MCSS) and by the Ministry of Children and Youth Services (MCYS) requires the allocation of central administrative expenses. These expenses include administrative salaries and benefits, administrative travel, building occupancy costs, office equipment usage, advertising and promotion, insurance, professional fees and office supplies and expenses. The allocation of the expenses to the various programs is done in accordance with budgeted amounts which were pre-approved by the funders. Expenses allocated to the programs do not exceed actual expenses incurred by the Agency.

USE OF ESTIMATES

The preparation of financial statements in conformity with generally accepted accounting principles requires the Board to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenue and expenses during the reporting period. Actual amounts could differ from those estimates.

Major management estimates made during 2012 and 2013 consist of the following:

The value of the land purchased at 60 West Drive in Brampton was based on an appraisal conducted by Wagner Andrews Kovacs, a real estate valuation firm.

The estimated useful lives of the building, solar panels, parking lot and other building improvements were based on opinions obtained from a number of professionals in the construction and property management industry.

The value of the contribution obtained from interest-free loans was calculated by discounting the loans using the market rate of interest for similar loans.

By Program—Persons Served

ADULT SURVIVORS OF CHILDHOOD ABUSE COUNSELLING PROGRAM

*Counselling Programs—226 Persons Served
Program Cost-\$199,000*

76% Women/Girls ♦ 24% Men/Boys

68% Earned a family income of less than \$30,000
74% Earned a family income of less than \$40,000

Under 17 years of age—1% ♦ 18 to 24 yrs—6%
25 to 34 yrs—26% ♦ 35 to 44 yrs—29%
45 to 54 yrs—23% ♦ 55 years and over yrs—15%

PARTNER ASSAULT RESPONSE (PAR) COUNSELLING PROGRAM

*Counselling Programs—629 Persons Served
PROGRAM COST—\$475,000*

95% Men ♦ 5% Women

64% Earned a family income of less than \$30,000
76% Earned a family income of less than \$40,000

Under 17 years of age—0% ♦ 18 to 24 yrs—10%
25 to 34 yrs—35% ♦ 35 to 44 yrs—31%
45 to 54 yrs—18% ♦ 55 years and over—6%

Program services provided in 15 languages
with the assistance of cultural interpreters

By Program—Persons Served

HEAL NETWORK

*Counselling Programs—1,389 Persons Served
Program Cost—\$473,000*

67% Women/Girls ♦ 33% Boys

72% Earned a family income of less than \$30,000

87% Earned a family income of less than \$40,000

Under 17 years of age—55% ♦ 18 to 24 yrs-6% ♦ 25 to 34 yrs—12%
35 to 44 yrs—17% ♦ 45 to 54 yrs—9% ♦ 55 yrs and over—1%

SAFER FAMILIES PROGRAM

*Counselling Programs—926 Persons Served
PROGRAM COST—\$386,000*

67% Women and Girls ♦ 33% Men and Boys

40% Earned a family income of less than \$30,000

49% Earned a family income of less than \$40,000

Under 17 years of age—6% ♦ 18 to 24 yrs—6%
25 to 34 yrs—40% ♦ 35 to 44 yrs—36%
45 to 54 yrs—11% ♦ 55 years and over—1%

CATHOLIC FAMILY SERVICES OF PEEL-DUFFERIN (INCORPORATED UNDER THE LAWS OF ONTARIO) NOTES TO THE FINANCIAL STATEMENTS March 31, 2013

Catholic Family Services of Peel-Dufferin (the "Agency") is a non-profit entity incorporated as a charitable organization. It provides counselling and community development services to people of all creeds, races and income levels in the Peel-Dufferin region with a special emphasis on reaching out to the poor and marginalized.

NOTE 1: SIGNIFICANT ACCOUNTING POLICIES

The financial statements were prepared in accordance with Canadian accounting standards for not-for-profit organizations and include the following significant accounting policies:

FUND ACCOUNTING

In 2009, the Agency launched a campaign to raise funds to build its own dedicated facility and adopted fund accounting to report on the activities of the campaign.

Revenues and expenses related to program delivery and administrative activities are reported in the Operating Fund.

The Building Fund reports the assets, liabilities, revenues and expenses related to the Agency's building campaign. Beginning in 2011, this Fund also reports the costs related to the acquisition and renovations of a building located at 60 West Drive in Brampton ("the building") purchased in February 2011. The building was completed in 2012 and houses the Brampton offices of the Agency, the Family Justice Centre, as well as other tenants. Beginning in 2012, the Building Fund reports the expenses related to the relocation of the Agency's Brampton office as well as the revenue and expenses of the rental operations.

REVENUE RECOGNITION

The Agency follows the deferral method of accounting for contributions.

Restricted contributions received from individuals or organizations for a specific purpose are recognized as revenue in the year in which the related expenses are incurred. When a restricted contribution is received for the purchase of a capital asset, the revenue is recognized at the same rate as the amortization of the related asset.

Unrestricted contributions are recognized in the year when they are received or when they are pledged if the amount to be received can be estimated and its collection is reasonably assured.

Revenue from client fees for counselling sessions other than those associated with the Partner Assault Response Program (PAR) is recognized in the year the sessions are held.

Client fees collected from participants in the PAR Program are recognized as revenue in the year unless this results in a program surplus for the year. When this occurs, any surplus becomes payable to the Ministry of the Attorney General as required by the funding agreement, or deferred revenue to be applied to the subsequent year, with permission of the Ministry.

Revenues from fundraising events, as well as related expenses, are recognized in the year the event is held.

Rental revenue is recorded in the month it is earned. An accrued receivable or payable from or to the tenants is recorded based on the amount of common area charges collected compared to actual recoverable expenses incurred during the period. Free rent given to a tenant as an incentive, is amortized over the term of the tenant's lease.

CATHOLIC FAMILY SERVICES OF PEEL-DUFFERIN
(INCORPORATED UNDER THE LAWS OF ONTARIO)
STATEMENT OF CASH FLOWS – BUILDING FUND
for the year ended March 31, 2013

	2013	2012 (Unaudited) (Note 22)
CASH FLOWS FROM OPERATING AND RENTAL ACTIVITIES:		
Cash paid for property taxes during construction period	\$ -	\$ (19,567)
Cash paid for relocation expenses	-	(32,168)
Rental operations:		
Cash received from rent and rental deposits	494,321	200,547
Cash paid for mortgage interest during rental period	(261,460)	(82,078)
Cash paid for property taxes during rental period	(52,335)	(94,169)
Cash paid for other operating expenses	(485,639)	(134,116)
Net cash generated through (used for) Operating Activities	(305,113)	(161,551)
CASH FLOWS FROM BUILDING CAMPAIGN ACTIVITIES		
Cash received from funders	347,558	1,810,243
Cash received from donations	204,167	498,440
Income received on building campaign investments	10	31
Building campaign expenses	(67,738)	(163,350)
Net cash generated through (used by) the Building Campaign	483,997	2,145,364
CASH FLOWS FROM (TO) OPERATING FUND		
Transfer from Operating Fund of notional rent for the year	235,000	94,594
Other transfer from (to) Operating Fund	(40,711)	(82,731)
Net cash transferred from Operating Fund	194,289	11,863
CASH FLOWS FROM FINANCING ACTIVITIES		
Bank financing	164,362	1,225,000
Region of Peel line of credit	(150,000)	500,000
Net cash generated through Financing Activities	14,362	1,725,000
CASH FLOWS FROM INVESTING ACTIVITIES		
Purchase of capital assets and building improvements	(482,767)	(3,367,704)
Purchase of tenant units improvements	(62,479)	-
Net cash used in Investing Activities	(545,246)	(3,367,704)
NET INCREASE (DECREASE) IN CASH AND CASH EQUIVALENTS	(157,711)	352,972
Cash and cash equivalents, beginning of year	400,930	47,958
CASH AND CASH EQUIVALENTS, END OF YEAR	\$ 243,219	\$ 400,930
CASH AND CASH EQUIVALENTS CONSIST OF:		
Cash on hand and in bank	\$ 243,219	\$ 400,930

See accompanying notes.

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By Program—Persons Served

COMMUNITY SUPPORT FACILITATOR PROGRAM
Counselling Referral Program—196 Persons Served
Program Cost—\$140,000

48% Women/Girls ♦ 50% Men/Boys
1% Transgender Male ♦ 1% Transgender Female

95% Earned a family income of less than \$10,000
100% Earned a family income of less than \$20,000

Under 17 years of age—0% ♦ 18 to 24 yrs-6% ♦ 25 to 34 yrs—28%
35 to 44 yrs—30% ♦ 45 to 54 yrs—27% ♦ 55 yrs and over—9%

Sistering and Community Wellness Program
Persons Served—498
Program Cost—\$77,500

Information/Referral/Crisis
Persons Served—5,926
Program Cost—\$33,000

Outreach and Education
Persons Served-15,700
Program Cost-\$56,000

BUILDING COMMUNITY CAPACITY

Safe Centre of Peel Coordination
Program Cost: \$160,000

Peel Elder Abuse Prevention Network Coordination
Program Cost: \$103,000

What Our Clients Tell Us

My counsellor has in the most loving, caring non judgemental way, given me so many helpful methods to cope and make me feel better about myself. She has acknowledged my feelings and made me feel worthwhile. Where I have felt such guilt and self loathing she has made me see things in a much more positive light. Of all the help I have sought she has been the best "medicine" for me.

The counsellor provided support as I needed it, validating my feelings while also allowing me to think about my feelings and actions. I felt respected while discussing difficult actions and emotions.

Excellent session today with counsellor. Perspective teaching helped me re-evaluate my relationships and will help me in my responses in the future.

The knowledge that we shared in the class with everybody was helpful. It is good to hear and understand stories and advice from others.

I like the way she listened and the way she explained about my need and help one feel safe to talk and express myself also I never felt like this before. Thank you so much. I feel focussed after my session with her.

[I] came to visit the counsellor, I was some kind of nervous. I did not know how to start the session, but little by little she made me feel comfortable and let me express myself.

Some participants noted their outlook changed as a result of the walk-in session:
For once in my life someone is saying to me it's not my fault. My actions do not make me crazy. My actions say I was hurt.

I got more from this one session than I thought possible. I was helped to identify that I need to change some thought processes

My experience here has been wonderful. My counsellor is always accommodating when it comes to scheduling. I have been shown ways to manage my stress which is a tool I can take with me and can be use daily.

My counsellor was very understanding and made it easy to talk to her. She really kept having me remind myself that I deserve things such as happiness, and worthy. That to show compassion to myself is not selfish to be giving to me is a good thing. I will work very hard to continue to work on this.

I always feel uplifted after my sessions and with a relief that hope is possible. My counsellor wonderful and patient and provides me with tools to practice techniques on my own. I'm grateful for the help this service provides. Thank you

CATHOLIC FAMILY SERVICES OF PEEL-DUFFERIN (INCORPORATED UNDER THE LAWS OF ONTARIO) STATEMENT OF CASH FLOWS – OPERATING FUND for the year ended March 31, 2013

	2013	2012 (Unaudited) (Note 22)
CASH FLOWS FROM OPERATING ACTIVITIES:		
Cash received from funders	\$ 3,181,430	\$ 3,272,657
Cash received from donations and fundraising events	138,772	104,678
Cash received from client fees	244,086	209,348
Investment income received for operating purposes	2,758	1,903
Cash received from miscellaneous income	34,957	36,222
Cash paid to other agencies	(155,945)	(145,695)
Cash paid for compensation to employees and contracted staff	(2,677,969)	(2,571,287)
Cash paid for other operating expenses	(507,221)	(575,653)
Net cash generated through (used for) Operating Activities	260,868	332,173
CASH FLOWS FROM (TO) BUILDING FUND		
Transfer to Building Fund of notional rent for the year	(235,000)	(94,594)
Other transfers from (to) Building Fund	40,711	82,731
Net cash transferred to Building Fund	(194,289)	(11,863)
CASH FLOWS FROM INVESTING ACTIVITIES		
Cash used for purchase of capital assets	(3,362)	(106,969)
Net cash used in Investing Activities	(3,362)	(106,969)
NET INCREASE (DECREASE) IN CASH AND CASH EQUIVALENTS	63,217	213,341
Cash and cash equivalents, beginning of year	390,835	177,494
CASH AND CASH EQUIVALENTS, END OF YEAR	\$ 454,052	\$ 390,835
CASH AND CASH EQUIVALENTS CONSIST OF:		
Cash on hand and in bank	\$ 181,909	\$ 221,450
Money-market funds	272,143	169,385
	\$ 454,052	\$ 390,835

CATHOLIC FAMILY SERVICES OF PEEL-DUFFERIN
(INCORPORATED UNDER THE LAWS OF ONTARIO)
STATEMENT OF OPERATIONS – BUILDING FUND
for the year ended March 31, 2013

	2013	2012 (Unaudited) (Note 22)
CAPITAL CAMPAIGN AND CONSTRUCTION		
REVENUE		
Contributions		
Region of Peel	\$ 154,709	\$ -
Ontario Trillium Foundation	107,100	-
Ministry of Community and Social Services (MCSS)	80,000	65,756
Peel Children's Aid Society	25,000	-
Federal Infrastructure and Stimulus Fund Grant – Note 13	-	1,487,873
Archdiocese of Toronto	-	-
Interest-free loans fair value contributions – Note 11	-	73,967
Donations and fundraising	204,167	498,440
Interest income	10	31
	<u>570,986</u>	<u>2,126,067</u>
Less: Revenue deferred in the year – Note 9	(366,809)	(1,553,629)
Add: Deferred revenue recognized in the year – Note 9	5,495	5,495
	<u>209,672</u>	<u>577,933</u>
EXPENSES		
Capital campaign expenses	56,407	175,529
Amortization of discounts on interest-free loans	35,489	31,796
Salaries	4,447	-
Professional fees and consultant services	4,048	-
Property taxes	1,073	49,114
Office expense	742	-
Relocation expenses	-	32,168
	<u>102,206</u>	<u>288,607</u>
EXCESS (DEFICIENCY) OF REVENUE OVER EXPENSES		
- CAPITAL CAMPAIGN AND CONSTRUCTION PERIOD	<u>107,466</u>	<u>289,326</u>
RENTAL OPERATIONS – SCHEDULE A	<u>(409,667)</u>	<u>(230,106)</u>
EXCESS OF REVENUE OVER EXPENSES		
(EXPENSES OVER REVENUE) FOR THE YEAR	<u>(302,201)</u>	<u>59,220</u>
TRANSFER FROM OPERATING FUND – Note 21	<u>235,000</u>	<u>94,594</u>
NET CHANGE IN BUILDING FUND NET ASSETS FOR THE YEAR	<u>(67,201)</u>	<u>153,814</u>
NET ASSETS (DEFICIENCY), BEGINNING OF YEAR	<u>(45,641)</u>	<u>(199,455)</u>
NET ASSETS (DEFICIENCY), END OF YEAR	<u>\$ (112,842)</u>	<u>\$ (45,641)</u>

See accompanying notes.

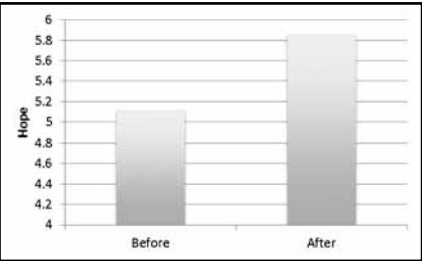
How Our Services Help

April 1 , 2012—March 31, 2013

Our clients share the results of their counselling and/or group experience with us through a formal evaluation process.

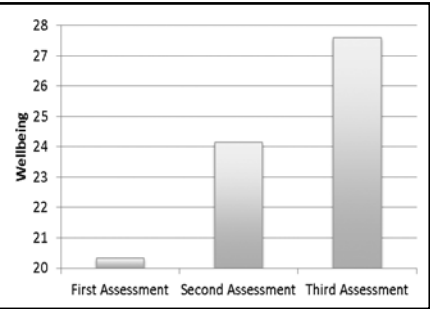
Walk In Counselling Services

Of the 1430 Walk-in clients who completed the Hope Scale, there were 1183 clients who completed both the intake and exit questionnaire. As shown in figure below self-reported hope was significantly higher after the Walk-in session than before.



Individual, Couple and Family Program

There were 401 ICF clients who completed the Client Satisfaction Questionnaire. Overall, client satisfaction with service delivery was high. The majority of clients felt that service response times were acceptable (93%), the overall quality of service was good (97%), and that they would recommend CFSPD services to others (96%). Clients were also highly satisfied with the cultural appropriateness (90%) and the greeting they received (92%). 96% of clients would recommend CFSPD services to others.



Partner Contact Program

From the Partner Contact program, 57 satisfaction surveys were completed. The majority of Partner Contact clients reported that the program provided a safe place to share their experiences, provided information about other resources and services and information about safety planning and was helpful.

Staff, Volunteers & Supporters

As of March 31, 2013

Executive Administration

Mark Creedon, Executive Director
Susan Harris, Director of Clinical Programs
Lyne Eaves, Director of Corporate Services

Executive Support

Ana Debem, Executive Assistant
Isabell Wiffen, Corporate Services Administrative Assistant
Sonya Anderson, Corporate Services Administrative Assistant
Maxine Barnes, Bookkeeper

Core Services Counselling Program

Jennifer Myrie, Manager, Core Services
Gordon Moir, Caseworker Manager
Andrea Coley, Senior Counsellor
Wilma Johnson, Senior Counsellor
Basil Joseph, Senior Counsellor
Anita Ortega, Counsellor
Asim Ghoshal, Counsellor
Boris Kris, Counsellor
Jacquelin Heide, Counsellor
Jing (Crystal) Liu, Counsellor
Mariola Malasinski, Counsellor (on leave)
Malgorzata Kaczanowska, Counsellor
Ana Claudia Redican, Counsellor
Rosemary Beaton, Counsellor
Saima Zaheer, Counsellor
Practicum Training Counselling Interns (21)
Rose Rebelo, Community Support Facilitator
Anna Hryszko, Community Support Facilitator
Fahreen Jeshani, Caseworker/Counsellor
Amanda Scala, Caseworker
David Lane, Caseworker
Jodie Singleton, Caseworker
Pamela Uppal, Caseworker
Beverly Dixon, Office Administrator
Mira Ozimek, Office Administrator
Sabrina Kanhai, Data Entry
Cecelia Ollivierre, Receptionist
Grace Vincent, Walk In Child Minder
Eric Luscombe, Orangeville Reception

Safe Centre of Peel

LaRee Walters-Boadway, Manager
Sandra Fontecilla, Children's Program Worker
Eva Bousquet, Administrative Support
Cintia Finkestein, Receptionist

CATHOLIC FAMILY SERVICES OF PEEL-DUFFERIN (INCORPORATED UNDER THE LAWS OF ONTARIO) STATEMENT OF OPERATIONS – OPERATING FUND for the year ended March 31, 2013

	2013	2012 (Unaudited) (Note 22)
REVENUE		
Contributions		
Catholic Charities	\$ 581,224	\$ 624,973
Ministry of Children and Youth Services (MCYS) – Schedule E	377,271	377,271
Ministry of Community and Social Services (MCSS) – Schedule D	947,512	909,612
Ministry of Attorney General	313,233	290,086
United Way of Peel Region	362,235	356,464
Region of Peel	321,365	312,495
Ontario Trillium Foundation	98,509	142,886
Ministry of Citizenship – Language Interpreters	51,577	46,039
Other funding sources – Note 14	147,982	68,460
Donations and fundraising – Note 15	107,039	103,665
Client fees	243,635	207,026
Interest income	2,758	1,903
Miscellaneous income	60,536	21,169
	<u>3,614,876</u>	<u>3,462,049</u>
Add: Amortization of capital grants – Note 9	5,852	9,028
Less: Transfers to other agencies – Note 16	<u>(146,945)</u>	<u>(149,345)</u>
	<u>3,473,783</u>	<u>3,321,732</u>
EXPENSES		
Compensation		
Salaries	2,148,018	2,122,061
Employee benefits	334,611	325,802
Contracted counselling services	131,288	141,368
Other contracted services	18,174	30,695
Advertising and promotion	10,680	4,462
Agency dues and membership fees	17,253	16,826
Amortization of capital assets	17,405	17,327
Board liability insurance	4,055	3,937
Building occupancy	136,161	199,022
Language interpreters	51,577	46,263
Loss on disposal of capital assets on relocation	-	1,885
Office equipment purchases and maintenance	101,824	77,557
Office expense	52,174	61,740
Professional fees and consultant services	84,696	66,289
Program supplies	72,083	73,059
Training and education	19,950	14,836
Travel	18,166	19,625
Miscellaneous expenses	13,655	10,634
	<u>3,231,770</u>	<u>3,233,388</u>
EXCESS OF REVENUE OVER EXPENSES FOR THE YEAR	242,013	88,344
TRANSFER TO BUILDING FUND – Note 21	<u>(235,000)</u>	<u>(94,594)</u>
NET CHANGE IN OPERATING FUND NET ASSETS FOR THE YEAR	7,013	(6,250)
NET ASSETS, BEGINNING OF YEAR	<u>79,510</u>	<u>85,760</u>
NET ASSETS, END OF YEAR	<u>\$ 86,523</u>	<u>\$ 79,510</u>


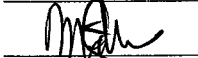
See accompanying notes.

Page 3

CATHOLIC FAMILY SERVICES OF PEEL-DUFFERIN
(INCORPORATED UNDER THE LAWS OF ONTARIO)
STATEMENT OF FINANCIAL POSITION
as at March 31, 2013

	Operating Fund	Building Fund	2013 Total	2012 Total (Unaudited) (Note 22)	April 1, 2011 Total (Unaudited) (Note 22)
ASSETS					
CURRENT					
Cash on hand and in bank	\$ 181,909	\$ 243,219	\$ 425,128	\$ 622,380	\$ 157,965
Short-term investments – Note 3	272,143	-	272,143	169,385	67,487
Funds in escrow	-	-	-	225,000	1,525,000
Funding receivable	34,908	115,007	149,915	115,736	358,838
Other receivables	68,167	32,578	100,745	56,715	84,112
Prepaid expenses	19,311	43,506	62,817	69,244	73,321
Due from Building Fund – Note 21	31,881	-	31,881	72,592	155,323
	608,319	434,310	1,042,629	1,331,052	2,422,046
LONG-TERM					
Capital assets, net of accumulated amortization - Notes 4 and 5	92,256	7,399,583	7,491,839	7,316,715	3,860,856
Tenant units improvements, net of accumulated amortization – Note 4	-	58,834	58,834	-	-
Tenant incentives, net of accumulated amortization – Note 6	-	28,552	28,552	15,094	-
	92,256	7,486,969	7,579,225	7,331,809	3,860,856
	\$ 700,575	\$ 7,921,279	\$ 8,621,854	\$ 8,662,861	\$ 6,282,902
LIABILITIES AND NET ASSETS					
CURRENT LIABILITIES					
Accounts payable and accrued liabilities	\$ 164,964	\$ 203,501	\$ 368,465	\$ 428,403	\$ 273,404
Accrued vacation pay	118,023	-	118,023	98,720	95,508
Leasing cost liability – Note 7	-	76,120	76,120	96,555	-
First mortgage loan, short-term portion – Note 10	-	76,385	76,385	60,638	-
Region of Peel line of credit, at fair value, short-term portion – Note 11	-	332,326	332,326	143,571	-
Other loans, at fair value – Note 12	-	90,970	90,970	40,971	38,223
Deferred Special Event revenue – Note 8	1,130	-	1,130	5,600	-
Tenant deposits	-	57,708	57,708	21,698	-
Other deferred revenue - Note 9	329,935	-	329,935	297,868	149,013
Due to Operating Fund – Note 21	-	31,881	31,881	72,592	155,323
	614,052	868,891	1,482,943	1,266,616	711,471
LONG-TERM LIABILITIES					
First mortgage bank loan – Note 10	-	3,937,977	3,937,977	4,014,362	4,150,000
Region of Peel line of credit, at fair value – Note 11	-	-	-	308,762	-
Other loans, at fair value – Note 12	-	-	-	44,505	41,757
Other deferred revenue – Note 9	-	3,227,253	3,227,253	2,994,747	1,493,369
	-	7,165,230	7,165,230	7,362,376	5,685,126
	614,052	8,034,121	8,648,173	8,628,992	6,396,597
	86,523	(112,842)	(26,319)	33,869	(113,695)
NET ASSETS	\$ 700,575	\$ 7,921,279	\$ 8,621,854	\$ 8,662,861	\$ 6,282,902

Approved on Behalf of the Board of Directors:

 Director
 Director

See accompanying notes.

Staff, Volunteers & Supporters

At March 31, 2013

HEAL Network

Valerie Anderson, Program Manager
Saima Zaheer, Senior Counsellor
Urvashi Joseph, Counsellor
Prabhjot Dhami, Outreach Worker
Rozeeta Tombran-Jarvis, HEAL Administrator
Samantha Fernandes, Heal Assistant Coordinator
Group Facilitators (50)

Partner Assault Response Program

Gordon Moir, PAR Program Manager
Ana Rocha, Partner Contact Worker
Pratibha Bhole, Partner Contact Worker
Sheena Jones, Partner Contact Worker
Group Facilitators (20)

Peel Elder Abuse Prevention Network

Karen Sibal, Program Coordinator

Safer Families Program

LaRee Walters-Boadway, Program Manager
Cecy Daniel, Counsellor
Ana Claudia Redican , Counsellor
Jay Jung, Fathering Specialist

Sistering, Community Wellness Program

Valerie Anderson, Program Manager
Jocelyn Kealey, Coordinator (On leave)
Margaret Czach, Community Wellness Facilitator
Volunteer Sisters (46)

Good Food Brampton Program

Jaime Berseth

We thank our Donors for their continuing Support.

Volunteers

Number of hours contributed by volunteers—15,968
Number of volunteers—148

Hits to website—123,417

CATHOLIC FAMILY SERVICES OF PEEL-DUFFERIN

FINANCIAL STATEMENTS

March 31, 2013



Independent Auditor's Report

To the Members,
Catholic Family Services of Peel-Dufferin

I have audited the accompanying financial statements of Catholic Family Services of Peel-Dufferin, which comprise the statement of financial position as at March 31, 2013 and the statements of operations and the statements of cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian accounting standards for not-for-profit organizations, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

My responsibility is to express an opinion on these financial statements based on my audit. I conducted my audit in accordance with Canadian generally accepted auditing standards. Those standards require that I comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

Basis for Qualified Opinion

In common with many not-for profit organizations, the agency derives revenue from the general public in the form of donations and fees, the completeness of which is not susceptible to satisfactory audit verification. Accordingly, my verification of these revenues was limited to the amounts recorded in the records of the agency and was not able to determine whether any adjustments might be necessary to contribution revenues, net revenue, assets and net assets.

Opinion

In my opinion, except for the possible effects of the matter described in the Basis for Qualified Opinion paragraph, the financial statements present fairly, in all material respects, the financial position of Catholic Family Services of Peel-Dufferin as at March 31, 2013, and the results of its operations and its cash flows for the year then ended in accordance with Canadian accounting standards for not-for-profit organizations.

Comparative Information

Without modifying my opinion, I draw attention to Note 2 to the financial statements which describes that Catholic Family Services of Peel-Dufferin adopted Canadian accounting standards for not-for-profit organizations on April 1, 2012 with a transition date of April 1, 2011. These standards were applied retrospectively by management to the comparative information in these financial statements, including the statements of financial position as at March 31, 2012 and April 1, 2011, and the statements of operations and changes in fund balances and cash flows for the year ended March 31, 2012 and related disclosures. I was not engaged to report on the restated comparative information as further explained in Note 22, and as such, it is unaudited.

Calvin G Vickery Chartered Accountant
Professional Corporation
Authorized to practice public accounting by the
Institute of Chartered Accountants of Ontario

Brampton, Ontario,
June 12, 2013