

Safer Families Worker (Full-time, Permanent)

Catholic Family Services of Peel-Dufferin (CFSPD) is a non-profit, charitable organization reflecting the values consistent with Catholic social teachings. CFSPD is a dynamic, growing family service agency serving all areas of Peel and Dufferin. CFSPD is committed to providing a positive work environment for its employees and excellent services to its clients.

Safer Families is a collaborative program run by Catholic Family Services of Peel-Dufferin, the Peel Children's Aid Society (PeelCAS), and Family Services of Peel. The goal of the Safer Families program is to respond in a helpful and supportive way to families who have experienced family violence. Referrals are primarily made through Peel Children's Aid Society (PeelCAS).

We are currently searching for a Safer Families worker who will be responsible for working in collaboration with Peel Children's Aid (PCAS) staff to support individuals, couples and families who have experienced intimate partner violence and have been referred to Peel Children's Aid (PCAS). This position reports to the Clinical Program Manager.

Are you looking to join a fun and dynamic team hoping to make a difference in the community? We want to hear from you!

Why work with us?

We offer a comprehensive benefits package (pension plan, extended health, dental & insurance benefits), professional development opportunities, and generous leave provisions. Our organization also provides work life balance and free parking!

Responsibilities

Triage, Assessment and Case Management

- Conducts joint intake assessments with PCAS.
- Answer client inquiries regarding services and support client by providing therapeutic triage and assessment.
- Conduct initial triage/assessment through various avenues such as face-to-face, telephone and email to determine client and family needs, interests, eligibility criteria and next steps.
- Conduct trauma-informed risk assessment, family needs assessment, and safety planning.
- Facilitate referrals to community partners, agency programs, other professionals, agencies, services, or community resources appropriate to clients' identified needs.
- Assist in the co-facilitation of group programs.
- Liaise and collaborate with PCAS on client(s) engagement and case planning.
- Provide telephone support, crisis intervention, safety planning and follow-up for clients.
- Provide supportive counseling, psychoeducation, crisis stabilization and case management support as needed.

Administration

- Prepare, compile, submit, and maintain accurate records, files, statistics, and additional relevant information in accordance with agency policy, and funding requirements.
- Keep careful and accurate records and maintain client case file of all relevant information pertaining to assigned caseload.
- Collect relevant client demographic data.

- Create, update and maintain client enrollment information in database in a timely manner
- Maintain data collection spreadsheets.

Other

- Participate in agency fundraising activities as deemed appropriate and necessary by Agency Management.
- Attend required agency activities and meetings.
- Perform other duties as assigned.

Qualifications

- Bachelor's degree in Social Work, Community College Diploma or related human service field and two (3) years of relevant work experience preferred.
- Knowledge of the principles and practices of counseling, social work (especially family violence dynamics), family engagement (especially engagement of men/fathers), and case management.
- Demonstrate commitment to collaborative work and have proven strong collaboration, problem-solving, and conflict resolution skills.
- Demonstrate positive interpersonal skills and ability to work in a team environment with co-workers, community providers and stakeholders and clients.
- Strong organizational and time management skills, ability to prioritize and meet multiple deadlines.
- Excellent verbal and written communication skills in English (French as well as other languages an asset).
- Proficient in Microsoft Office suite and working knowledge of database management.
- Ability to work independently.
- A satisfactory Vulnerable Sector Criminal Records check.
- Valid driver's license, access to a reliable vehicle and relevant insurance.

How to Apply:

If you are interested in the above opportunity, please send your resume and cover letter to HesikaKandiah@sehc.com. The posting will remain open until filled.

CFSPD is an equal opportunity employer and is dedicated to hiring staff that reflect the diversity in our community. We will make reasonable accommodations to enable applicants with disabilities to participate in the interview process upon request to HesikaKandiah@sehc.com. We invite candidates from diverse communities to apply.

We thank all applicants for their interest in Catholic Family Services of Peel-Dufferin. We will only contact those selected for consideration.